



## Talking Hands FAQ

### About the courses:

#### What content is included in the Talking Hands 1 course?

Our courses focus on a natural conversational method of learning Auslan. Therefore they are often adapted to the learners in the course, and therefore subject to change. The main themes covered in our Talking Hands 1 course are:

- Deaf Culture
- Greetings
- Fingerspelling
- Numbers
- Questions
- Emotions
- Colours
- Days of the Week
- Weather
- Food and Drink

#### What content is covered in the Talking Hands 2 course?

Our courses focus on a natural conversational method of learning Auslan. Therefore they are often adapted to the learners in the course, and therefore subject to change. The main themes covered in our Talking Hands 2 course are:

- Social and events
- Auslan phrases
- Work and school
- Home
- Sport
- Time
- Travel and holidays
- Deaf culture

#### What level of Auslan proficiency will I learn?

Deaf Can:Do offers basic Auslan – (Talking Hands) Level 1 & 2 community courses. Our courses are for people with little or no signing experience. Our courses aim to develop the learner's ability to communicate with a Deaf person at a basic level. If you are interested in becoming fluent in Auslan you may wish to consider further study through Tafe SA.

#### Will this course suit me? Can a person who is hard of hearing attend a face to face Talking Hands Auslan community course?

Our face to face sessions involve group activities, if you have any accessibility needs please contact us directly and we will do our best to ensure you can fully participate. It is an individual's decision about whether this mode of delivery suits your needs.

#### Is the content different if I study online compared to face to face?

Activities and opportunities for practise will naturally look different between online and face to face course delivery modes, but the course content is the same.

#### How many students are there in a class?

To make sure you have a positive experience learning Auslan with Deaf Can:Do we cap our class sizes at a maximum of 18 participants in our face to face classes and 10 per online course.

#### What device or equipment do I need for an online class?

We recommend that you use a laptop or desktop with a webcam. You can also use a tablet with a stand so that your hands are free to sign. Phones don't have a large enough screens, and aren't recommended.



**What ages are these courses aimed at?**

Deaf Can:Do welcomes all people aged 16 years and over to enrol in Talking Hands classes. Children aged over 12 may be accepted, at Deaf Can:Do's discretion, but must be accompanied by a fee-paying adult student. Refer to the Terms and Conditions for more information.

**The course I am interested in is booked out. Do you have a wait list or should I book into another course?**

You can register your interest for another class, and you'll be one of the first to know as soon as we release more class dates.

**Can I book into both Talking Hands 1 and 2 classes at the same time?**

Talking Hands classes are developmental. Talking Hands 2 course content develops on the skills and vocabulary learned in Talking Hands 1. Whilst you can't attend both classes simultaneously you can book both classes at once as long as you make sure to book a Talking Hands 2 course that commences after your chosen Talking Hands 1 has finished.

**Do you offer Talking Hands face to face classes in more than one location?**

We currently deliver programs at our Welland location. In the near future we will be working with local council and community groups to deliver Auslan programs North and South of the CBD. Locations of our classes are clearly stated on the timetable found [here](#).

**What is accepted to get the concession card price for a Talking Hands course?**

Deaf Can:Do accepts Australian Government approved concession and health care cards. View accepted card types [here](#).

**Is the course fee inclusive or exclusive of GST?**

Our course fees are inclusive of GST.

## **Change in circumstances**

**What are the Terms and Conditions for booking a course?**

Click [here](#) to read through the Terms and Conditions.

**I can no longer make it to the course I have booked. What are my options?**

Refer to the Terms and Conditions, and then contact us at [auslan@candogroup.com.au](mailto:auslan@candogroup.com.au).

**I started a course but didn't end up attending all sessions. Can I get a refund or do the course again at no cost?**

As per our Terms and Conditions, there are no refunds or transfers once the course commences.

**I am unwell and cannot attend my first Talking Hands class tomorrow. Can I still attend the remaining classes?**

We recommend contacting us as soon as you know you won't be able to make the first class so that we can share our Talking Hands student only materials that support our classes. Participants must attend at least 4 out of 6 sessions to receive their certificate.



## Other

### **What would be the best way for me to stay in touch with fellow Auslan students?**

Join the Auslan Connect Facebook group for past and present students where you can connect with each other by choice, and stay up to date with our Sip & Sign social nights. You'll be given the links for the Facebook group during your course.

### **Can I undertake a Certificate II or III in Auslan through Deaf Can:Do?**

Our Talking Hands courses are community classes and don't require assessment. Participants will receive a certificate of participation at the end of the course. Formal education can be accessed through TafeSA in Adelaide.

### **Do you offer a national program for learning Auslan?**

We are based in Adelaide, South Australia, and often travel around the state to deliver courses and specialised programs. If you are based outside of SA, we are happy to discuss with you what your needs are. Our online courses can be accessed nationally, but please be aware that we teach the Southern dialect of Auslan.

### **Can I use my NDIS plan to pay for a Talking Hands Auslan course?**

Yes, please contact us for a tax invoice.

### **I am an educator or work in an education setting, what programs and resources do you have to support me?**

We have the Can:Do Classroom Online resources which can be accessed [here](#). In addition, we have regular community Auslan courses and a specific Auslan face to face course for the education sector which can be delivered on site at your school or via Zoom to your students. For professional development our educator courses that are run at our sites are usually during school holidays.

### **Do you offer Auslan classes for the workplace?**

Absolutely. We offer Deaf Awareness Training, Talking Hands and bespoke Auslan courses tailored to workplace specific needs and we can come to you. Get in touch with us so we can hear more about what your needs are.

### **Do you provide incursions for schools and child care centres?**

We don't currently offer incursions.

### **I am an allied health professional or student interested in registering for Talking Hands 1. What is the difference between a Deaf Can:Do Auslan course and a Key Word Sign Workshop?**

Key Word Sign is a basic communication system that uses manual signs and natural gesture to support communication. Auslan is a language and is the native language of the Australian Deaf Community, and is a complete language.